

SOLACE FUTURES

OUR DIGITAL TRANSFORMATION

We urgently need funds to manage the increasing demand for our vital services and help more people quicker. We need to transform the way we work and provide services digitally.

Domestic abuse impacts all aspects of a woman's life from their ability to work, to feeling safe on their phone. Rebecca and her children escaped her abusive husband after **18 years**, he continued to track all their phones.

Solace helped Rebecca understand how to create boundaries, use their devices securely and start to feel safe.

"Thanks to Solace, I finally feel like my family is safe, and although we have a long road we can handle it"

The demand for services from survivors of domestic abuse and sexual violence in London is still rising. We live in a digitally connected world and we need to invest in our systems and infrastructure to make sure our services are accessible to everyone and easy to use through mobile and online.

We need to revolutionise our services through an exciting three-year digital transformation programme. We need **£500,000** to meet the rise in demand as our contracts do not fund technology infrastructure or enable the digital advancements we need to keep the women and children of London safe in today's digital world.

What we need to do

- Provide an enhanced website to deliver real benefits to our supporters and service users so they can access support online. This includes providing a digital response when someone is in crisis and essential transactional activities
- Develop a Solace Portal to enable women to personalise their support; accessing information and services securely, quickly and easily in a method that works for them. This may range from accessing online counselling to e-learning modules to increasing understanding of abuse in their communities
- Develop an intranet to ensure Solace staff and volunteers can work in a more connected way across our **35 locations** effectively and securely
- Ensure the highest level of data security for all women and children who come in contact with Solace, including carrying out online referrals and assessments
- Improve internal communication and collaboration with our partners to ensure each survivors' journey is as holistic and healing as possible

By supporting the campaign you can help build safe and positive
digital futures for survivors at Solace

Ways to show your support

Brand sponsorship or co-marketing | Corporate partnerships, e.g. charity of the year | One off donations

Email Jessie on solacefutures@solacewomensaid.org or call 07483 014416

For more information on Solace visit www.solacewomensaid.org

To learn about the campaign visit www.solacefutures.com

solace